

How to Get Help

- If you are having difficulty setting up a PIN, contact either the Carnegie-Stout Public Library or the Dubuque County Library District, depending on which library you are trying to connect with:
 - Carnegie-Stout Public Library – 563-589-4425
 - Dubuque County Library District – 563-582-0008
- Email Kelsey Metcalf at: kmetcalf@dbqschools.org for any of the following issues:
 - Difficulty accessing particular services
 - Help finding school ID number or school email address
 - Any other issues pertaining to this partnership