

Carnegie-Stout Public Library  
360 West 11th Street  
Dubuque, Iowa 52001-4697  
(563) 589-4225 office  
(563) 589-4217  
www.dubuque.lib.ia.us



## **ANIMALS IN THE LIBRARY POLICY**

Carnegie-Stout Public Library permits and welcomes service animals in accordance with the Americans with Disabilities Act (ADA). Service animals, as defined by ADA, are dogs or miniature horses individually trained to do work or perform tasks for an individual with a disability. For details, please see [www.ada.gov/service\\_animals\\_2010.htm](http://www.ada.gov/service_animals_2010.htm). No other animals are permitted in the library unless as part of a library-sponsored program.

Miniature horses generally range in height from 24 inches to 34 inches measured to the shoulders and generally weigh between 70 and 100 pounds. Per ADA, size and weight can be factors in determining if the library is able to accommodate this type of service animal.

In order to help maintain a pleasant, productive, and safe environment for all library users and staff, the following behavioral guidelines for service animals are to be observed:

- Service animals must be in physical proximity with their handler and under handler control at all times.
- Service animals may not be left unattended by their handler at any time.
- Service animals must be on a leash or harness at all times unless the use of a leash or harness interferes with the animal's effective performance of its designated task(s). If the animal cannot be leashed or harnessed, it must be under the handler's control via voice, signals, or other effective means at all times.
- Service animals must not display disruptive behavior such as barking and growling or approaching other library visitors.
- Service animals must be housebroken and their handler is responsible for any upkeep or cleanup of the animal.

If a service animal's behaviors or actions pose an unreasonable or direct threat to the health or safety of others, or do not conform to these guidelines, it may not remain in a library facility. In accordance with ADA guidelines, non-compliance of guidelines can be grounds for a request to remove a service animal from a library facility. If the service animal is excluded from a library facility, the individual with the disability is welcome to stay and will be reasonably accommodated by library staff.

*By the Carnegie-Stout Public Library  
Library Board of Trustees  
Adopted January 23, 2020*

  
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*Christy Monk, Board President  
Library Board of Trustees*